

## Voicemail

### ▲ Access mailbox:

Locally \* \* + 

Remotely \* \* + <mailbox number>

Change greeting options **2**

Change personal options **3**  
(password, date stamp, remote notification options)

### MESSAGE PLAYBACK CONTROLS

Rewind 10 seconds **1**

Go to beginning **1 1**

Skip ahead 10 seconds **3**

Skip to end of message **3 3**

Check time and date stamp **5**

Forward message **6**

Delete message **7**

Save message **9**

Skip to next message **#**

**FORTINET**<sup>®</sup>

## Using the FON-860i Telephone

### Accessing Features

If Direct Line Access is enabled, you will automatically access an outside line. To place an intercom call or to access features indicated with a ▲, first dial \* \*.

Access outside line

**9** or **8 1** to **8 8** (Americas, UK)  
**0** or **8 1** to **8 8** (other countries)

No hunt group is required if Direct Line Access is enabled.

### ▲ Do Not Disturb

Enable/disable \* **6 2** + 

### ▲ Pick up:

Any ringing extension \* **9** + 

Specific extension \* **7** + <extension> + 

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## Accessing Features

<b>Place caller on hold</b>	Press <i>Hold</i> softkey
<b>Retrieve caller on hold</b>	<i>Options</i> + <i>Retrieve call</i> + <i>OK</i>
<b>Cycle through callers queued</b>	<i>Hold</i> , dial <b>7</b> +
<b>Answer call waiting</b>	. To switch between calls, press <i>Options</i> + <i>Swap calls</i> + <i>OK</i> .
<b>Call transfer</b>	<i>Hold</i> + <i>Options</i> + <i>Transfer</i> + <i>OK</i> + <extension> +
<b>Attended transfer</b>	<i>Hold</i> + <extension> +  + <i>Options</i> + <i>Transfer</i> + <i>OK</i> . To cancel the transfer, press .
<b>Voicemail transfer</b>	<i>Hold</i> + <i>Options</i> + <i>Transfer</i> + <i>OK</i> + <b>*</b> + <extension> +
<b>Conference call</b>	Dial the first party number, press <i>Hold</i> . Dial the second party number + <i>Options</i> + <i>Conference</i> + <i>OK</i> .
<b>Park a caller</b>	<i>Hold</i> + <b>* 5 1 0</b> +
<b>▲ Retrieve a parked caller</b>	<b>* *</b> + <orbit> (500-509) +
<b>▲ Two-way intercom/group paging to FortiFone telephones*</b>	<b>* 8 4</b> (Intercom) or <b>* 8 5</b> (Paging) + <extension> +
<small>*not all phones can receive pages</small>	
<b>▲ PA overhead paging</b>	<b>* 0</b> +
<b>▲ Attach account code to last call</b>	At dial tone, <b>* 8 8</b> + . Call detail record logging must be active.

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