

Vicemail

▲ Access mailbox:

Locally * * + 

Remotely * * + <mailbox number>

Change greeting options **2**

Change personal options **3**

(password, date stamp, remote notification options)

MESSAGE PLAYBACK CONTROLS

Rewind 10 seconds **1**

Go to beginning **1 1**

Skip ahead 10 seconds **3**

Skip to end of message **3 3**

Check time and date stamp **5**

Forward message **6**

Delete message **7**

Save message **9**

Skip to next message **#**

FORTINET[®]

Using the FON-860i Telephone

Accessing Features

If Direct Line Access is enabled, you will automatically access an outside line. To place an intercom call or to access features indicated with a ▲, first dial * *.

Access outside line

9 or **8 1** to **8 8** (Americas, UK)

0 or **8 1** to **8 8** (other countries)

No hunt group is required if Direct Line Access is enabled.

▲ Do Not Disturb

Enable/disable * **6 2** + 

▲ Pick up:

Any ringing extension * **9** + 

Specific extension * **7** + <extension> + 

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Accessing Features

Place caller on hold	Press <i>Hold</i> softkey
Retrieve caller on hold	<i>Options</i> + <i>Retrieve call</i> + <i>OK</i>
Cycle through callers queued	<i>Hold</i> , dial 7 +
Answer call waiting	. To switch between calls, press <i>Options</i> + <i>Swap calls</i> + <i>OK</i> .
Call transfer	<i>Hold</i> + <i>Options</i> + <i>Transfer</i> + <i>OK</i> + <extension> +
Attended transfer	<i>Hold</i> + <extension> + + <i>Options</i> + <i>Transfer</i> + <i>OK</i> . To cancel the transfer, press .
Voicemail transfer	<i>Hold</i> + <i>Options</i> + <i>Transfer</i> + <i>OK</i> + * + <extension> +
Conference call	Dial the first party number, press <i>Hold</i> . Dial the second party number + <i>Options</i> + <i>Conference</i> + <i>OK</i> .
Park a caller	<i>Hold</i> + * 5 1 0 +
▲ Retrieve a parked caller	* * + <orbit> (500-509) +
▲ Two-way intercom/group paging to FortiFone telephones*	* 8 4 (Intercom) or * 8 5 (Paging) + <extension> +
<small>*not all phones can receive pages</small>	
▲ PA overhead paging	* 0 +
▲ Attach account code to last call	At dial tone, * 8 8 + . Call detail record logging must be active.

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